

Raptor Frequently Asked Questions

What is the Raptor system and how does it work?

Raptor is a visitor/volunteer management system that adds an additional layer of security by requiring all visitors to register and wear an identification badge while in our buildings. Raptor scans a government-issued photo ID of a visitor or volunteer and compares the information to a sex offender database from all 50 states. It alerts school administrators if a match is found. If no match is found, then Raptor prints an ID badge that includes a photo and name.

Why is Gilbert Schools using the Raptor system?

The safety of our students and staff is of the utmost importance, and the Raptor system allows us to know who is in our buildings at all times.

What is the difference between a visitor and volunteer?

A visitor is an individual who occasionally enters the building for events such as a classroom celebration, a student presentation, as a guest speaker, or other special events.

A volunteer is an individual who supports Gilbert Schools in a variety of ways, such as a mentor, field trip chaperone, or someone who helps at the school on a regular basis. Volunteers are required to undergo a more extensive online Raptor background check prior to their first day as a volunteer.

Will the Raptor system be used outside of school hours? (Sporting events, concerts, conferences, etc)

No. The Raptor system will be utilized during normal school hours of 7:45 a.m. - 3:45 p.m. Monday through Friday. It will not be used for evening events.

Do we have the right to require visitors, even parents, to produce identification before entering our schools?

Yes. Gilbert Schools' administrators are responsible for knowing who is in our buildings at all times. If visitors will be interacting with students and staff, we need to know if they have been properly vetted to ensure the safety and well being of all.

What is an approved form of identification that can be used for the Raptor system?

A driver's license, passport, or military ID are acceptable forms of identification.

What if the visitor forgets his or her identification?

If for any reason a parent or guardian does not have a US government-issued ID, a school administrator can use any form of identification with a photo to manually enter the person's name into the Raptor system if the visitor is known by an office staff member.

What if the visitor refuses to show identification?

The school office will contact the building administrator who will explain the Raptor guidelines to the individual and then make a determination about the individual's ability to enter the building. An administrator has the right to deny the visitor access to the school.

What other information is the school taking from identification?

Raptor is only scanning the visitor or volunteer's name, date of birth, and photo for comparison with a national database of registered sex offenders. Additional visitor or volunteer data will not be gathered and no data will be shared with any outside companies, organizations, or law enforcement agencies.

Do we scan visitors who are coming to the office to pick up a student during the school day or drop something off at the school?

No. Only visitors and volunteers who will spend extended time in our buildings will be entered into the Raptor system.

Do we scan police officers, firemen and other uniformed or similar governmental officials into the system?

Yes, unless they are in the building in an emergency-response situation or other work related capacities.

What occurs if someone is flagged by the Raptor system?

Anyone flagged by the Raptor system will be denied access to the building pending further review by the building administrator.

If I want to volunteer at Gilbert Schools, how do I fill out the background check application?

The background check application is now online and can be found [HERE](#), or on the homepage of each school building. Applicants will not be allowed to volunteer at any school until they have submitted a background check and it has been approved. Background checks will take 3-5 days to be processed, so applicants must plan accordingly.